

November 2, 2021

Ms. Rachael Morris  
Lower.com

Dear Rachael,

NeighborWorks Housing Solutions (NHS) is a 501c3 that serves more than 20,000 families and individuals throughout Southern Massachusetts, including the city of Taunton. The core of our mission is to help people stay housed and provide housing related resources and education.

We serve more than 12,000 individuals and families through our first time homebuyer classes, which we are now offering online and through a hybrid model. Additionally, NHS owns and manages nearly 900 affordable apartment homes; and is developing an additional 350 units of affordable housing.

We are the region's largest rental assistance provider, administering nearly 2,900 state and federal rental subsidies. Our programs organization-wide generally serve over 12,000 families/households annually but, since the beginning of the COVID-19 pandemic, we have received hundreds of calls for assistance daily and provided over \$10M in emergency financial assistance to more than 2,000 households. In addition to providing traditional rental subsidies and emergency assistance to individuals and families, NHS also provides a family shelter program for families affected by domestic violence, a rental assistance program for families to prevent homelessness, and a program to move families out of shelters and hotels into more stable housing.

NHS primarily serves low and moderate-income residents through all of our programs. More than 90% of the clients served through all of these programs are low or moderate-income. Less than 10% are low or moderate income and typically attend our First Time Home Buyer classes and sometimes fall slightly above the low-moderate income ranges.

Thank you so much for supporting NeighborWorks Housing Solutions with a donation of \$5,000. Your gift helps us advance the work we do for the communities we serve, including Taunton, Brockton, Quincy, and many more.

Sincerely,



Serenity R. Belo  
Director of Resource Development  
NeighborWorks Housing Solutions

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